

FINANCIAL POLICIES

NON-SURGICAL TREATMENTS:

Dermal filler and Botox treatments require a \$100.00 deposit at time of booking, with balance due at time of treatment. *Cancellations must be at least 48 hours prior or deposit will be forfeited.*

Deposit/financial obligations for laser/skincare treatments will be thoroughly discussed with you at consultation, prior to booking.

We accept VISA, M/C, Debit or CASH for non-surgical services. **Personal cheques will not be accepted.**

SURGICAL PROCEDURES:

A 15% deposit is required for securing a surgical date. The remainder of the payment is due, in full, four weeks prior to the surgical date.

Payment can be made by VISA, MasterCard, Debit Card, CASH, money order or personal cheque.

If a surgical date is booked within two weeks, any payments made by cheque must be certified at the bank prior to.

Any surgical cancellation is subject to a \$200.00 administration fee. Balance of refund will be based on the following:

If surgery is cancelled within three weeks of your procedure date, for non-medical reasons, the 15% will be retained as a non-refundable deposit. However, any other payments received for surgery will be fully refunded.

If surgery is cancelled within three weeks of your procedure date, for medical reasons, a note from the family physician will be required in order to receive the 15% deposit refund.

If surgery is cancelled within one week for non-medical reasons, 30% of all fees paid will be retained.

If surgery is cancelled at least 3 weeks prior to surgical date, the 15% booking deposit will be refunded, minus the \$200.00 administration fee.